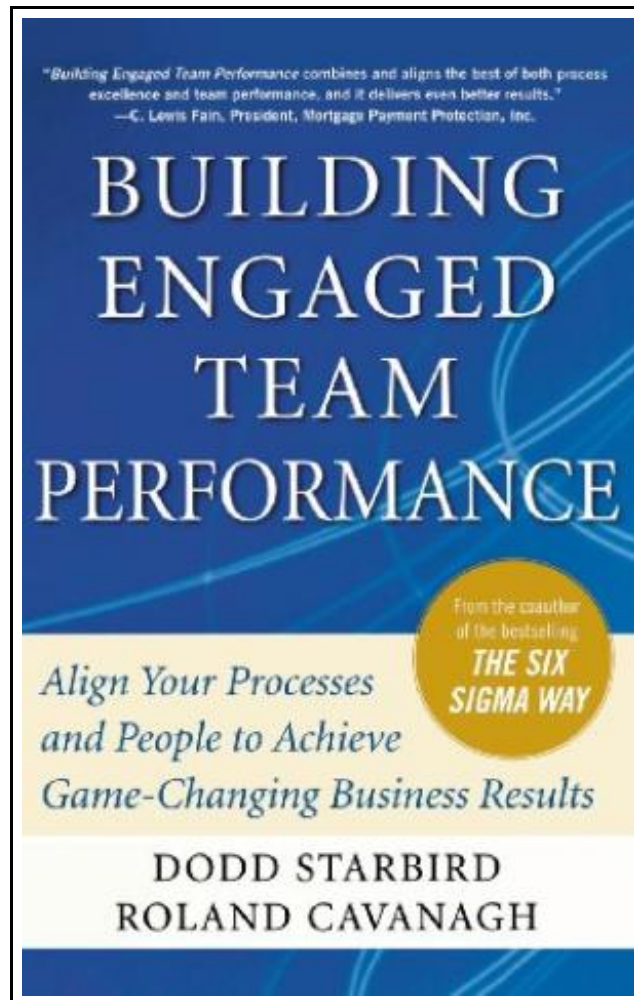


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Reviews

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BUILDING ENGAGED TEAM PERFORMANCE: HOW TO ALIGN YOUR PROCESSES AND PEOPLE TO ACHIEVE GAME-CHANGING BUSINESS RESULTS



McGraw-Hill Education - Europe. Hardback. Book Condition: new. BRAND NEW, Building Engaged Team Performance: How to Align Your Processes and People to Achieve Game-changing Business Results, Roland R. Cavanagh, Dodd Starbird, Harness the Power of Your Most Valuable Resource-Your Workforce! Process improvement approaches like Six Sigma and Lean Enterprise have worked wonders for countless organizations, but in the drive for true excellence, these approaches are only one important part of the formula. Building Engaged Team Performance explains the next wave of business improvement: driving breakthrough gains by integrating process improvement with "the people side" of performance. Breaking new ground in the world of organizational improvement, performance management expert Dodd Starbird teams up with Roland Cavanagh, coauthor of the bestselling *The Six Sigma Way*, to present a system for aligning and optimizing processes and the efforts of any organization's most valuable asset: people. Combining the principles from Total Quality Management (TQM), Six Sigma, Lean, and Socio-Technical Systems, Engaged Team Performance helps you harness the massive potential of human performance that is not captured by process improvements alone. Illustrated through real-life stories, Building Engaged Team Performance offers a step-by-step program that shows you how you can more than double the productivity of your business. The authors' client examples are a diverse group of transactional and manufacturing organizations that have used Engaged Team Performance to: Increase employee efficiency by 50% and save millions of dollars Consistently deliver on critical customer requirements Provide visual data for instant decision making* Create realistic staffing models for sustainable capacity Establish standards for both team and individual performance Develop leadership that facilitates team ownership of execution Building Engaged Team Performance provides the tools for building a superior system that optimizes effectiveness of outcomes for customers and efficiency of resource usage. Never before have human performance and process improvement been so closely linked in a single, sustainable method. Catch the next wave of business improvement with Engaged Team Performance. Praise for Building Engaged Team Performance "The Engaged Team Performance effort that we undertook has allowed us to reshape our process from start to...



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